



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Application of:
William Brewster Robinson et al.

Application No.: 09/704,916

Group Art Unit: 3623

Filed: November 2, 2000

Examiner: Michael C. Heck

For: FLEXIBLE WEB-BASED INTERFACE FOR
WORKFLOW MANAGEMENT SYSTEMS

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SECOND RESPONSE PURSUANT TO 37 CFR 1.116

Sir:

In response to the final Office Action dated October 19, 2004 (hereinafter "the Office Action") and the Advisory Action dated January 11, 2005, and prior to continued examination, please amend the above-identified U.S. patent application as follows:

A Complete Listing of Claims begins on page 2.

Amendments to the Drawings begin on page 15.

Remarks begin on page 16.